

MIGRATION JOURNEY OF DUBAI HOLDING ASSET MANAGEMENT



WHO WE ARE

We are a pioneering Technology, Consulting, and Outsourcing company that delivers end-to-end IT solutions. We are headquartered in the UAE and have worked with clients across multiple industry verticals all around the globe. With nearly a decade of experience in delivering a wide spectrum of IT solutions, we have helped them transform their businesses maximizing their ROI and profitability by driving their success through our diverse range of services.



CLIENT

Dubai Holding Asset Management (DHAM) is a subsidiary of Dubai Holding that plays a significant role in the growth and development of business and tourism in Dubai. DHAM manages a diverse portfolio of properties across the Emirate. Its leasing destinations and communities are renowned for their high quality and world-class amenities. DHAM's properties are strategically located in key areas throughout Dubai, contributing to the city's overall appeal as a global business and tourism hub.



PROBLEM STATEMENT

Dubai Holding Asset Management (DHAM) was facing the challenge of migrating its existing Tadri.ae intranet site from SharePoint 2013 to SharePoint Online while enhancing the site and subsites using SharePoint modern view. Additionally, DHAM needed to redevelop SharePoint 2010-based workflows on SharePoint Online and migrate contents, libraries, and solutions to the new platform. This migration process required careful planning and execution to ensure a seamless transition without any loss of data, functionality, or user experience. DHAM needed to address the challenges associated with this migration process and ensure that the new SharePoint Online platform met their business requirements, enhances productivity, and facilitates collaboration among team members.



OUR DIGITAL INITIATIVES



HOW WE DERIVED THE SOLUTION

1. We analyzed DHAM's intranet site to identify pain points and business requirements.
2. We developed a migration plan with timelines and risk assessment matrix.
3. We developed a comprehensive DMS solution with DMS approval workflows, an intranet portal, and digital libraries.
4. We utilized SharePoint modern view to improve user experience and site functionality.
5. We provided training and support to ensure a smooth transition and maximize productivity.

OUR SOLUTION IN BRIEF

TechMantra provided a comprehensive solution to Dubai Holding Asset Management's (DHAM) challenge of migrating its Tadri.ae intranet site from SharePoint 2013 to SharePoint Online while enhancing its functionality with a DMS that included DMS (Digital Management Systems) approval workflows, an intranet portal, and digital libraries. The migration process was executed with careful planning to ensure a seamless transition without any loss of data or functionality. The solution enabled DHAM to manage and store digital assets, streamline workflows, and provide easy access to critical documents, improving productivity, facilitating collaboration, and meeting business requirements. The new SharePoint Online platform addressed the challenges associated with the migration process while enhancing the user experience.

- DMS
- DMS Approval Workflows
- Intranet portal
- Digital Libraries

WHAT WAS THE IMPACT

- Our solution significantly improved productivity and collaboration for DHAM
- Meeting Business Requirements our solution helped DHAM improve staff workflows
- Digital libraries helped the entity to manage its data in a more effective and streamlined manner.
- The user experience and employee engagement was significantly improved after the migration process

CLIENT TESTIMONIALS

"TechMantra's solution for migrating our intranet site from SharePoint 2013 to SharePoint Online was seamless and efficient. The team executed the migration process with careful planning, ensuring that there was no loss of data or functionality. The new SharePoint Online platform has improved our productivity and enabled us to manage and store digital assets more efficiently."